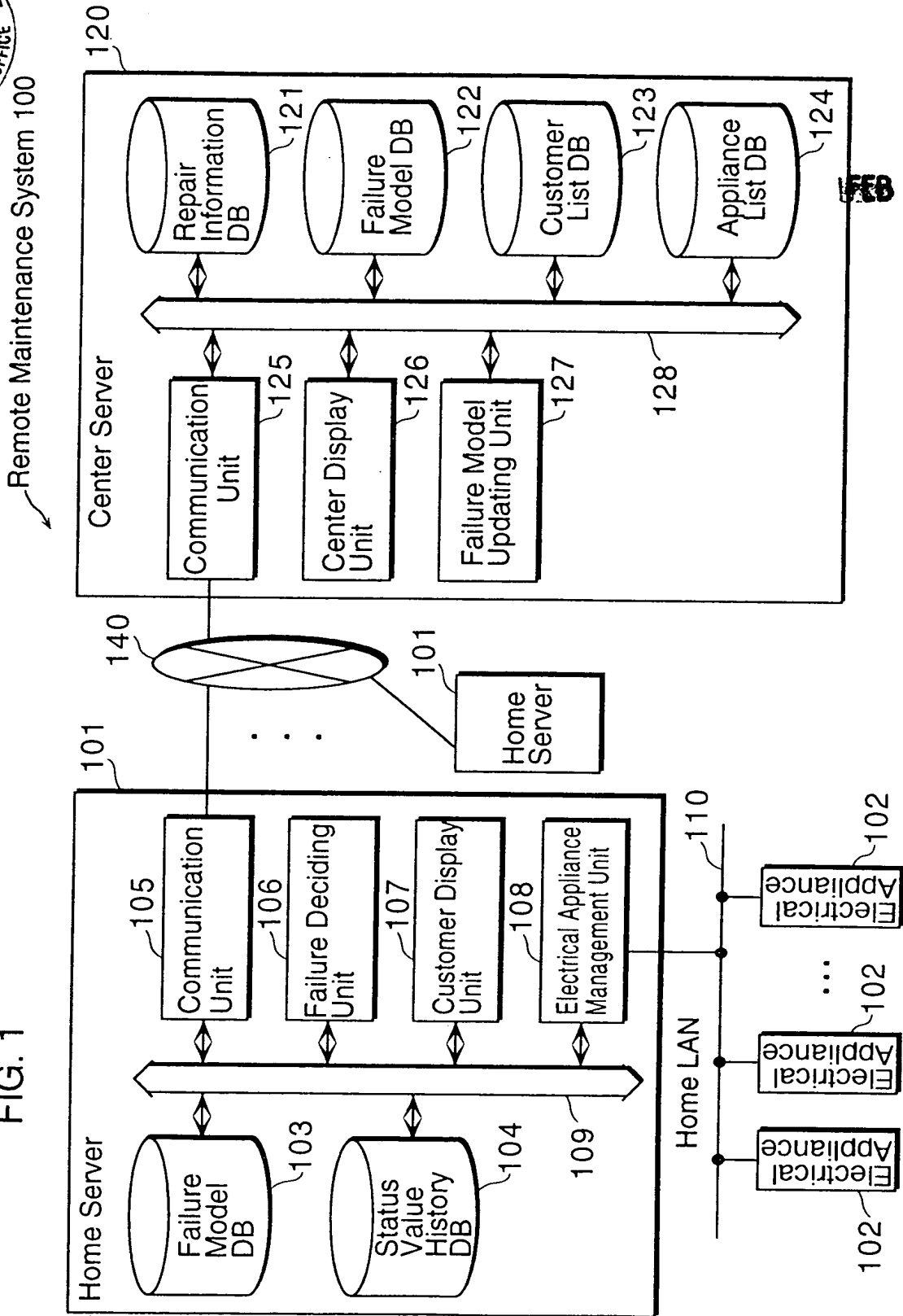
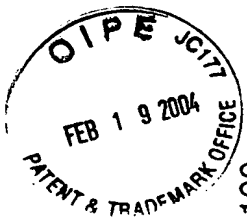
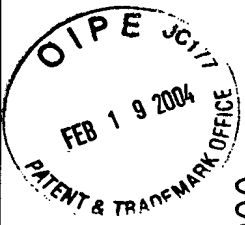


FIG. 1



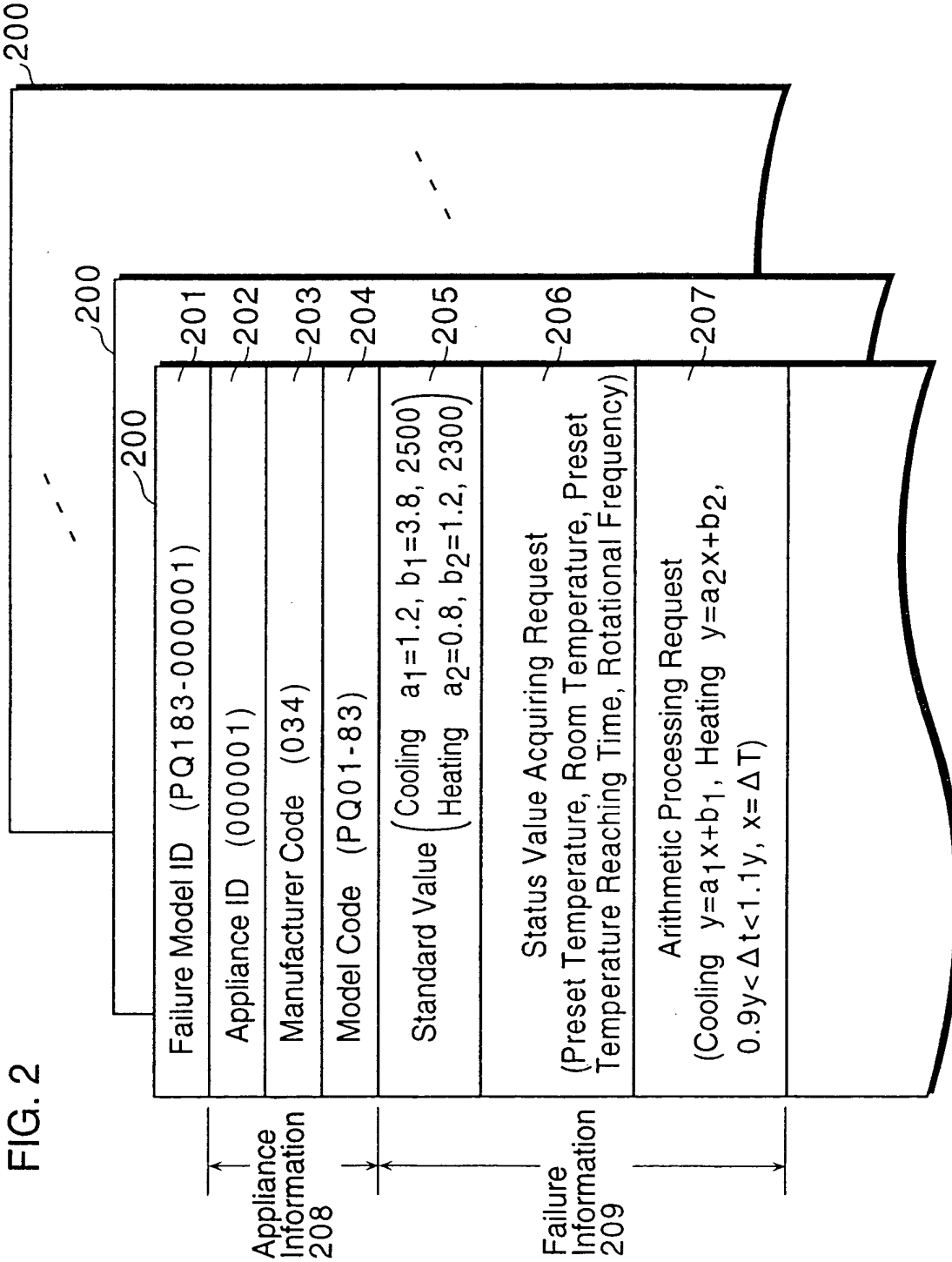
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FIG. 2



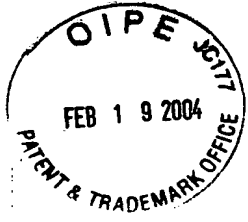


FIG. 3

301 Customer ID	302 Name	303 Postal Code	304 Address	305 Phone Number	306 Floor Plan
00078723	Katsue Isono	123 -4567	Kadomatsu-cho 1-1, Kadomatsu-shi	06(6378) 5678	00078723m1 00078723m2
00078724	Makio Isobe	234 -0056	Moriguchi-cho 2-22, Morita-shi	078(81) 1234	00078724m1

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FIG. 4

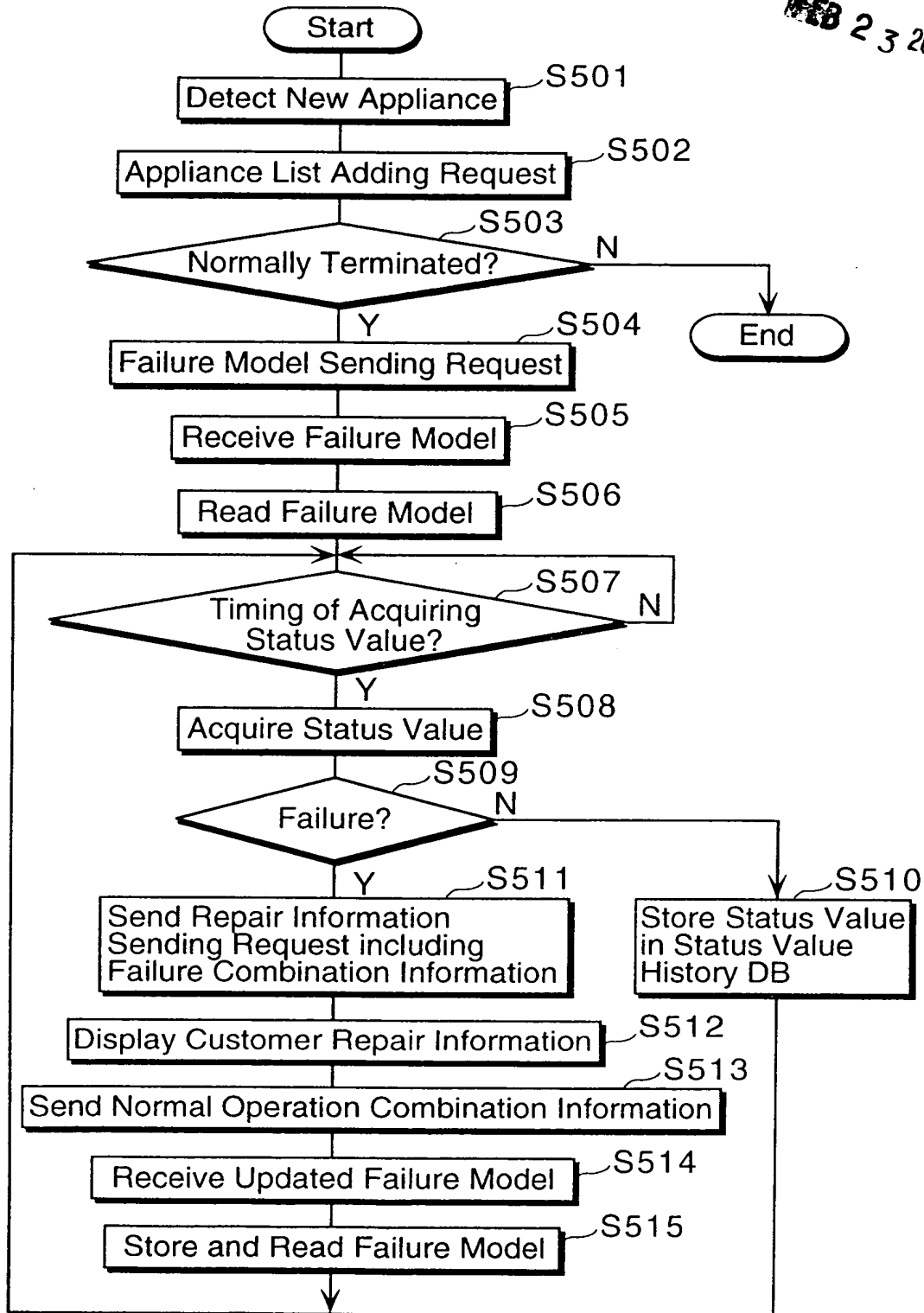
400

202		301		203		204		401
Appliance ID	Customer ID	Manufacturer Code		Model Code		Connection Point		
000001	00078723	0034		PQ01-83		1K01		
000002	03990212	0034		TV03-05		1L16		
000003	00078723	0034		PQ01-83		2L05		



FIG. 5

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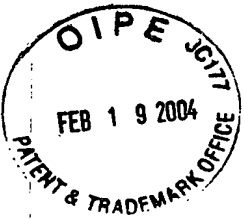


FIG. 6

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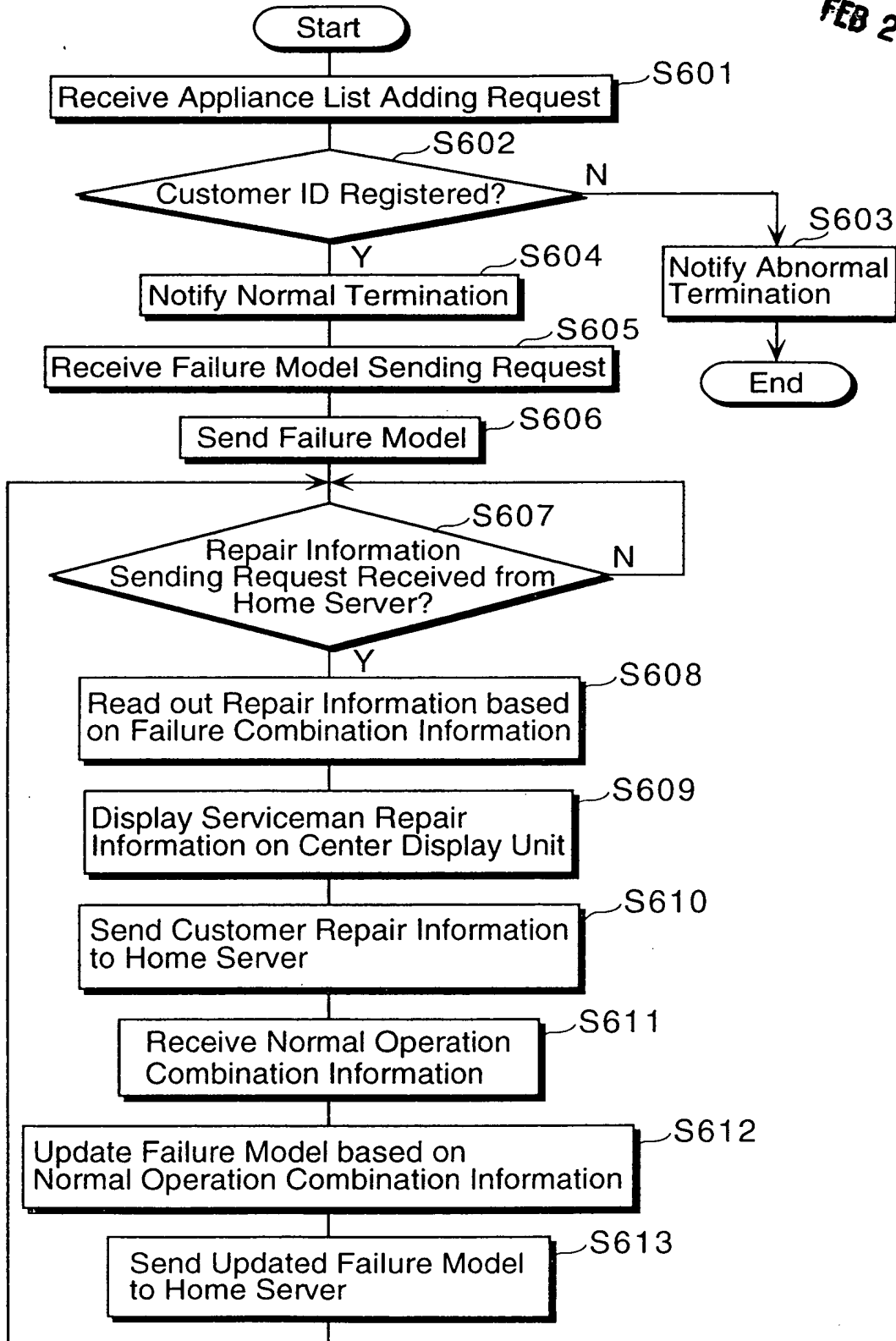
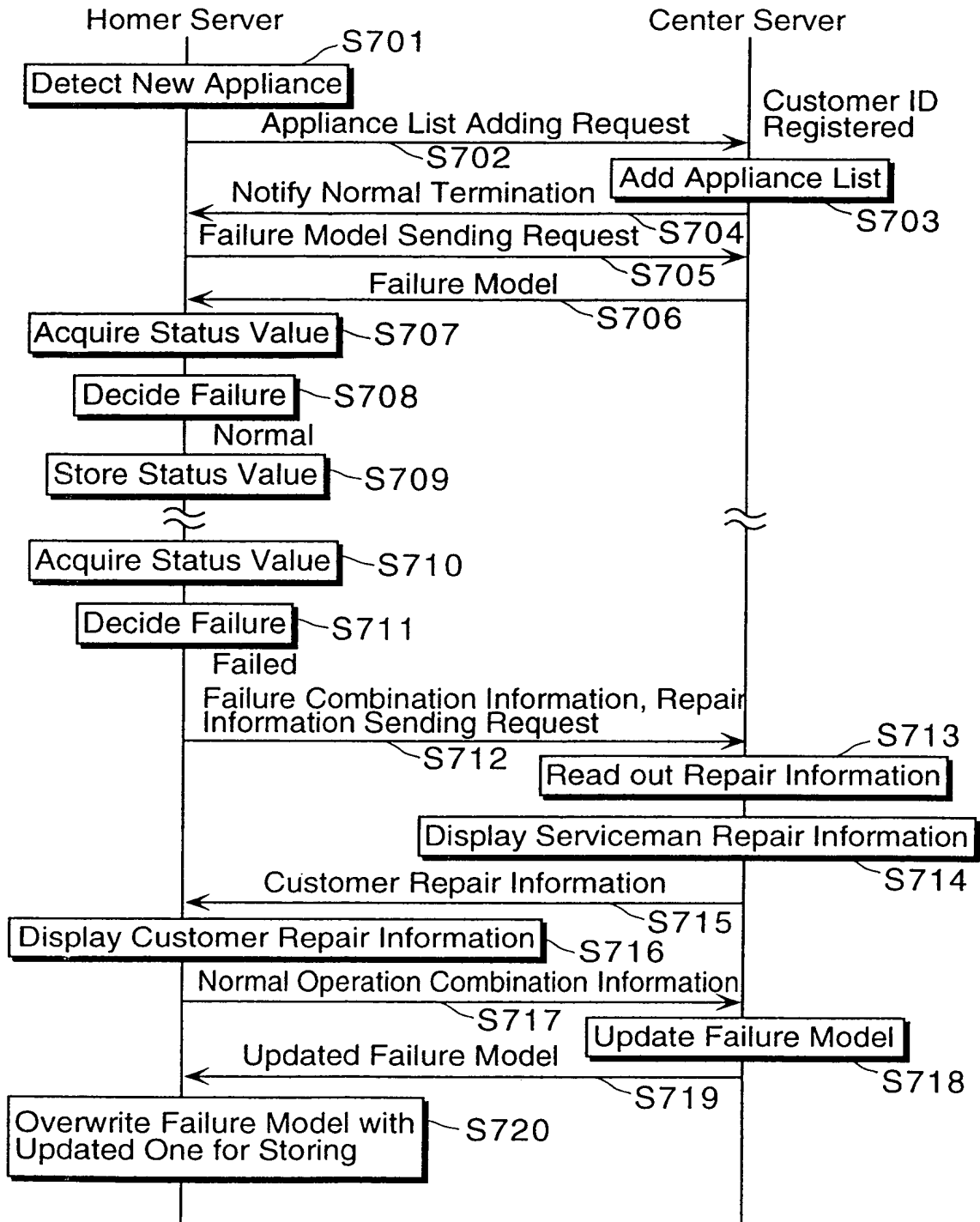
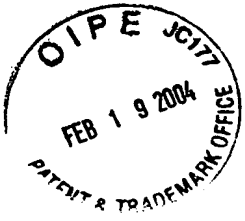




FIG. 7

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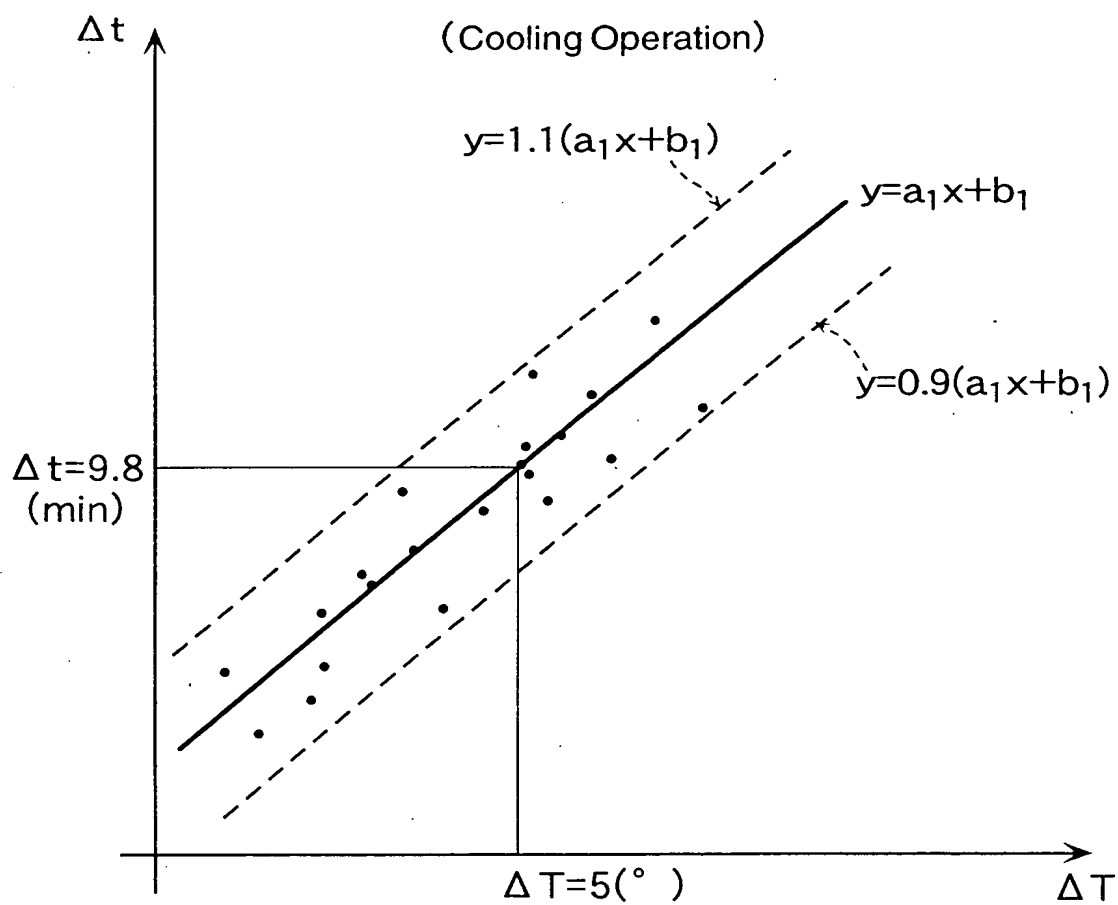
FIG. 8

Operation Mode	Temperature Difference ΔT	Preset Temperature Reaching Time Δt	Compressor Rotational Frequency
Cooling	2.3	6.0	2000
Cooling	5.0	10.7	2210
Cooling	3.2	6.8	2033
Cooling	3.3	6.9	2008
Heating	3.5	3.7	2039
Heating	5.5	5.0	2157
Heating	3.0	3.5	2001
Heating	2.0	3.0	1899
Heating	2.2	3.0	1948
Heating	3.6	3.7	2030
Heating	4.8	4.5	2074
Heating	2.5	2.9	1975



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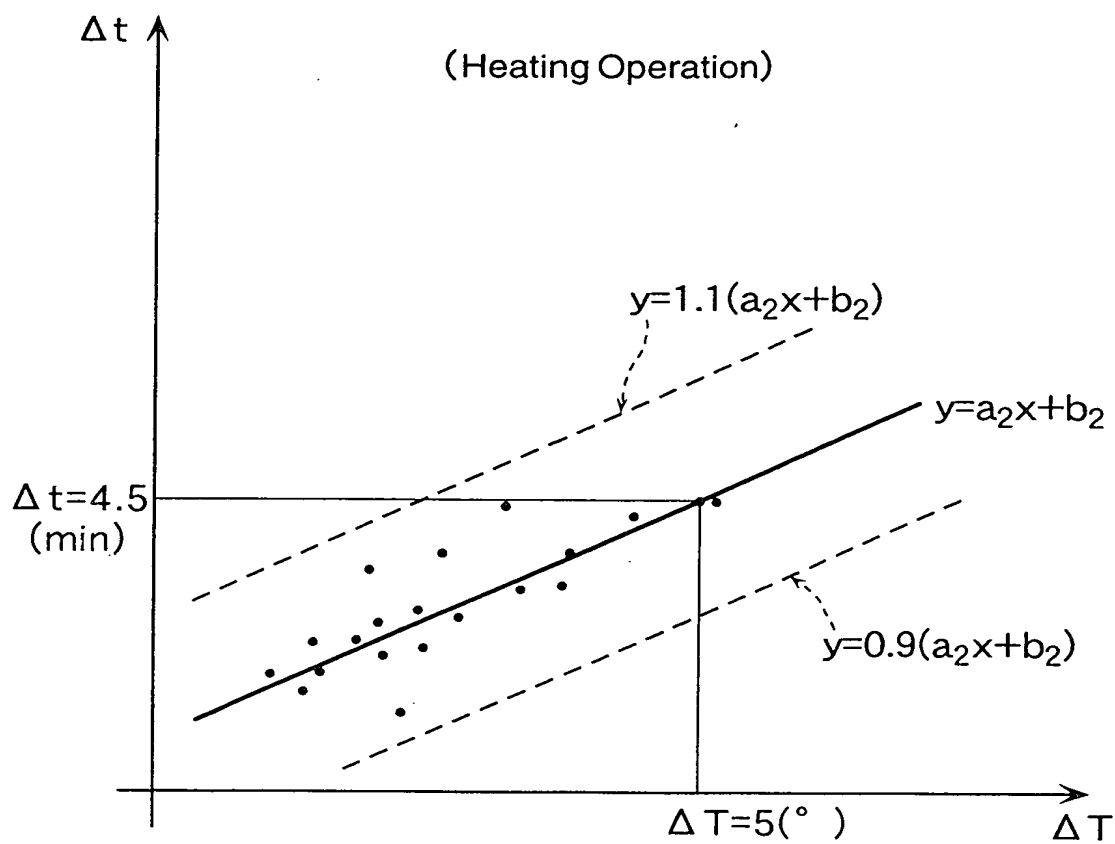
FIG. 9





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FIG. 10



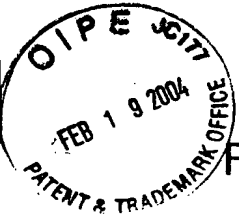
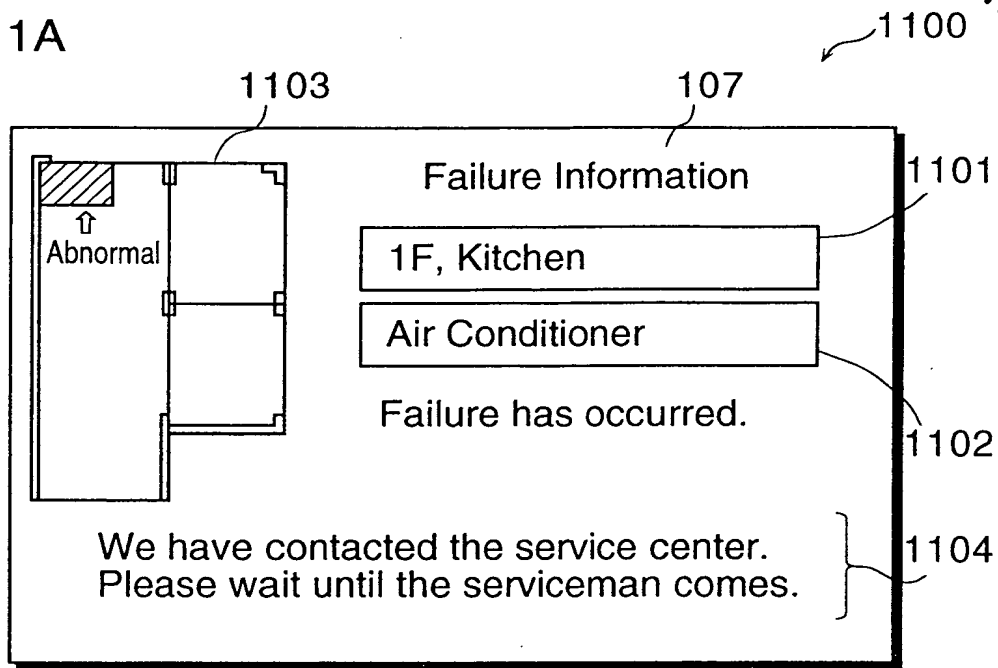


FIG. 11A



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FIG. 11B

Failure Information		Customer: Katsue Isono
1202	Address:	Kadomatsu-cho1-1, Kadomatsu-shi
1203	Phone Number:	06-6378-5678
1204	Location:	1F Kitchen(1K01)
1205	Manufacturer Code:	034
1206	Mode Code:	PQ01-83
1207	Appliance ID:	000001
1208	Abnormal Component:	Compressor
1209	Abnormal Code:	PQX-822
1210	Part Code:	PQP-07, PQS-15
1211	Sketch:	1F, Ms. Isono's House